MARYLAND-NATIONAL CAPITAL PARK & PLANNING COMMISSION

Internal Control Report

Office of the Chief Information Officer

Term Contract Employee – Conflict of Interest Report Number: CW-008-2022-B

March 30, 2022

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Office of the Chief Information Officer Term Contract Employee – Conflict of Interest

Audit Report CW-008-2022-B

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I. EXECUTIVE SUMMARY

A. Overall Perspective

On January 20, 2022, Mr. William Spencer, Chief, Corporate Human Resources contacted the Office of the Inspector General (OIG) to inform them of a possible conflict of interest involving a term contract employee working in the Office of the Chief Information Officer (OCIO). Per Commission Practice 3-31, *Fraud, Waste, and Abuse*, management is required to promptly report all allegations of fraud, waste, and abuse to the Office of the Inspector General.

Per the allegation, the employee was promoting work for his/her personal business through an approved Commission contractor.

The Office of the Inspector General has completed their Fraud, Waste, and Abuse investigation. A confidential Fraud, Waste, and Abuse Audit Report (CW-008-2022-A) has been issued in conjunction with this Internal Control report.

During the completion of the fraud, waste, and abuse investigation, the OIG identified opportunities to strengthen internal controls over procurement activities and secondary employment within the Office of the Chief Information Officer.

B. Audit Objective, Scope, and Methodology

Audit Objective

The purpose of this audit was to evaluate the system of internal controls regarding the OCIO's procurement activities.

In addition, the audit scope was designed to identify possible fraud, waste, or abuse, as defined by Commission Practice 3-31, Fraud, Waste, and Abuse within the process(es) being audited.

Scope

The scope of the audit included, but was not limited to, the following audit procedures:

- Reviewed applicable Commission Practices and Administrative Procedures.
- Interviewed personnel within the Office of the Chief Information Officer and the Corporate Purchasing Office to gain additional information on term contract employee duties and related procurement activities.
- Interviewed personnel within Corporate Human Resources to gain a better understanding of the Commission's onboarding processes.
- Obtained and reviewed related vendor procurement support data.

The audit covered the period from March 2017 – January 2022.

Methodology

Inquiry, observation, data analysis, and tests of transactions to complete the objectives of this audit were performed.

The audit was conducted in accordance with the generally accepted principles and quality standards, approved by the Association of Inspectors General.

C. Major Audit Concerns

The results of our evaluation and testing procedures indicated no major audit concerns.

D. Findings and Overall Conclusions

The results of our evaluation and testing procedures indicate deficiencies in the design or operation of internal controls for staff and vendor contract management within the Office of the Chief Information Officer.

We believe the findings identified and communicated are correctable and that management's responses to all recommendations satisfactorily address the concerns. It is the responsibility of management to weigh possible additional costs of implementing our recommendations in terms of benefits to be derived and the relative risks involved.

We wish to express our appreciation to the OCIO and Purchasing Office management and staff for their cooperation and courtesies extended during the course of our review.

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Natalie M. Beckwith, CIG, CFE, CICA Assistant Inspector General

Benee M Kenney

Renee Kenney, CPA, CIG, CIA, CISA Inspector General

March 30, 2022

Conclusion Definitions

Satisfactory	No major weaknesses were identified in the design or operation of internal control procedures.
Deficiency	A deficiency in the design or operation of an internal control procedure(s) that could adversely affect an operating unit's ability to safeguard assets, comply with laws and regulations, and ensure transactions are properly executed and recorded on a timely basis.
Significant Deficiency	A deficiency in the design or operation of an internal control procedure(s) which adversely affects an operating unit's ability to safeguard assets, comply with laws and regulations, and ensure transactions are properly executed and reported. This deficiency is less severe than a material weakness, yet important enough to merit attention by management.
Material Weakness	A deficiency in the design or operation of an internal control procedure(s) which may result in a material misstatement of the Commission's financial statements or material impact to the Commission.

II. DETAILED COMMENTARY AND RECCOMENDATIONS

1. Ensure Secondary Employment is Disclosed and Approved

Issue: There was no evidence of secondary employment approval for the employee in question. The Chief Information Officer was aware the employee had a consulting business but did not follow-up to ensure the required Form A-1 (**Exhibit A**) was completed and approved.

Risk/Criteria: At time of hire, the employee was provided Commission Administrative Procedures 03-05, *Non-Commission Employment and Non-Commission Business* and a Form A-1. The Commission requires all secondary employment to be disclosed and approved on the Form A-1.

Commission Practice 2-14, *Non-Commission Employment and Non-Commission Business* states the following:

- Non-Commission Employment is permitted only when participation is specifically approved in writing by the employee's Department Head and all of the following conditions are met:
 - Engaging in non-Commission employment does not cause the existence of, potential for, or the appearance of a conflicts of interest with respect to Commission duties assigned to the employee, or with any Commission policy, procedures, activities, and actions.
 - Non-Commission employment does not result in the employee, appointed officer, or Department Head using the prestige of his/her Commission offices, official title or position for private gain or gain of another.
 - Confidential information gained through Commission employment is not used for financial gain or for any use other than Commission employment (Reference Commission Practice 5-80, "Public Information and Record Management").

Failure to properly disclose secondary employment is a violation of Commission Practice 2-14. In addition, this type of violation increases the opportunities for fraud, waste, and abuse whereby misappropriation of contractor services could go undetected due to the lack of outside employment admission.

Issue Risk: High

Recommendation: OCIO management should ensure all secondary employment is documented and approved utilizing the Commission's Form A-1. The requirement extends to Merit System and Contract employees.

Management Response: In order to make all employees aware of policy Practice 2-14 and continue to comply with the policy, the Commission's Corporate Policy Office will need to enhance the current procedure to include all newly hired employees acknowledge receiving all relevant policies and procedure by signing the acknowledgement form.

However, additional steps are needed to ensure that employees disclose secondary employment beyond their initial hire/appointment. The Corporate Policy Office will modify Commission Procedure 99-06, *Employee Orientation* to include language that requires employees to respond to the question about second employment during employee's annual performance evaluation. The Corporate Policy Manager will present modified Practice 2-14, *Non-Commission Employment and Non-Commission Business* and Commission Procedure 99-06, *Employee Orientation* to Department Heads for their review and approval.

Expected Completion Date: November 2022

Follow-Up Date: December 2022

2. Enhance Communication to Contract Vendors

Issue: U.S. General Services Administration Schedule 70 contract vendor services utilized by the Commission are not <u>explicitly</u> required to identify or disclose any possible conflicts of interest that may exist with a subcontractor.

Risk/Criteria: Failure of the prime (e.g., Administration Schedule 70 vendor) to disclose subcontractors assigned to complete Commission business may result in a conflict. The Purchasing Manual defines a conflict of interest as an actual or potential situation in which the personal interests of a Vendor are or appear to be in conflict with the best interests of the Commission.

Commission vendors are required to comply with the Commission's Purchasing Manual. In addition, the Purchasing Manual requires the Contract Manager (e.g., CIO) to review the list of subcontractors utilized and the percentage as contained in the Contractor's invoice.

Recommendation: Current contract templates require vendors to comply with the Commission's Purchasing Manual. We recommend additional, specific communication be provided to Commission contract vendors involving the disclosure of potential subcontractors.

Issue Risk: High

Management Response: The OCIO will work with the Corporate Procurement Office to coordinate adding the requirement for Schedule 70 contractors to disclose subcontractors as part of their proposals.

Expected Completion Date: November 2022

Follow-Up Date: December 2022

EXHIBIT A

The Maryland-National Capital Park and Planning Commission REQUEST TO PARTICIPATE IN NON-COMMISSION EMPLOYMENT

FORM A-1

In compliance with Administrative Practice 2-14 Non-Commission Employment and Non-Commission Business, I am providing notification of my non-Commission (secondary) employment. (Type or Print)

N/R	
	TENT STATUS:
M	y current employment status with the Commission is:
_	Probationary Merit SystemCareer Merit System Contract
	(if well-all-all-all-all-all-all-all-all-all-
As	s a Career Merit System employee (if applicable), I am a member of the following:
_	Career (Non-Union) Career MCGEO* Career FOP*
1 -	am currently employed in the following type of position:
	Full Time Part Time
	rais inte
Er	nployee Name
Po	osition Title
M	I-NCPPC work location
Division Department	
	•
Sı	upervisor's name
ח	escription of job duties
0	Escription of job duties
	P
(Commission Work scheduleHours: Days:
78	
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EXHIBIT A

The Maryland-National Capital Park and Planning Commission

REQUEST TO PARTICIPATE IN NON-COMMISSION EMPLOYMENT

FORM A-1

NON-COMMISSION EMPLOYMENT INFORMAT	TION (Continued):				
Administrative Practice 2 15 Emplo	nvolve use of Commission Equipment/Property (refer to byee Use Of Commission Property)?quipment/property, which will be needed in the course of secondary				
• Explain the reason(s) why this Prac	Explain the reason(s) why this Practice will not be violated:				
Employee's Signature	Date				
****SUBMIT THIS FORM Your supervisor may contact you for fu cease or change, you must update this	TO YOUR IMMEDIATE SUPERVISOR**** rther information. Should your Non-Commission employment form IMMEDIATELY.				
*Career MCGEO and FOP members sho notification requirements	ould refer to Collective Bargaining Agreement for additional				
SUPERVISOR/DIVISION CHIEF RECOMME	NDATION				
Date received: Recommend Approval Recommend Denial	Reason for recommending approval or denial:				
Signature of Supervisor/Division Chief ****Superior	ervisor/Division Chief should then forward to Department Head****				
Date					
Date received:	Explanation of approval or denial:				
Approve Deny					
Signature of Department Head ***	*Department Head should then forward to Executive Director***				
Date					
Executive Director. An employee, who dis	with an explanation for approval or denial shall be forwarded to the agrees with the decision of his/her Department Head, may request irector by forwarding this form along with the Department Executive Director's decision shall be final.				